

Privacy Statement

All staff at Stratford Midwives are bound by law and ethics to safeguard your privacy and the confidentiality of your personal information.

We collect, use and disclose your personal health information to:

- treat and care for you;
- get payment for your treatment and care (from OHIP, WSIB, private insurer or others);
- plan, administer and manage our internal operations;
- conduct risk management and quality improvement activities;
- share with your other health service providers for the purpose of care;
- teach;
- conduct research;
- compile statistics;
- comply with legal and regulatory requirements and
- fulfil other purposes permitted or required by law.

We may collect your health information from other healthcare providers to continue to care for you. This includes healthcare providers at other organizations where we can view your information through shared electronic systems/databases to continue to care for you.

Your request for care implies consent for our collection, use and disclosure of your personal health information for purposes related to your care as noted above. All other purposes would require your express consent.

You have the right to withhold or withdraw your consent to disclose personal health information. You will be required to sign the appropriate form, which will be forwarded to the Privacy Officer.

To request access to your health record, request a correction or to raise a concern, please contact our privacy officer: Charlotte Baici - stratfordmidwives@gmail.com

If, after contacting us, you feel that your concerns have not been addressed to your satisfaction, you have the right to complain to the Information and Privacy Commissioner/Ontario. The Commissioner can be reached at:

2 Bloor Street East, Suite 1400
Toronto, Ontario M4W 1A8
1-800-387-0073
1-416-325-9195 (fax)

A copy of this statement is on our website if you would like to review it at a later date.